

# *Jade Audio*

快速入门指南  
Quick Start Guide

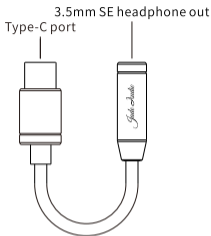
## About JadeAudio and FIIO

“JadeAudio” is a subsidiary brand of FIIO Electronics Technology Co., Ltd. It is a stylish, technological and youth-oriented brand aiming to provide high-quality yet cost-effective audio products with an excellent listening experience for the younger generation all around the world. The entity’s Chinese name is derived from “翡声” (Fei Sheng), meaning “the sound of Jade”. The name “JadeAudio” conveys our mission towards providing consumers with a crisp and pleasant listening experience while maintaining audio fidelity.

Guangzhou FIIO Electronics Technology Co., Ltd. is a high-tech enterprise focusing on researching and developing portable music products, with current main products being hi-res music players, portable headphone DAC/Amps and headphones/earphones. Including a core team with nearly 30 years of R&D experience in audio product development, FIIO specializes in self-research and development, and sells FIIO-branded products through sales agents worldwide. By virtue of high-quality products and great customer service, FIIO enjoys a high reputation in the industry and has received countless well-known awards.

FIIO is committed to its brand proposition “Born for Music” and ceaselessly pursues perfection in product design and manufacturing to supply users with the best audio products at the best prices.

## Buttons and Ports Labeled



## Decoding Function Explained

1. Use a Type-C USB cable to connect the JA11 to a mobile phone, tablet PC, or other devices.
  - ★ A compatibility issue may occur in certain mobile phones or music players due to system and hardware differences.
  - ★ Some mobile phones are required to turn on the OTG function, so as to use the JA11 normally.
2. The JA11 runs driver-free on Windows 10 and above systems, as well as Mac OS. You can install the USB driver on your PC, so it can support the ASIO mode for a better user experience. Please download the USB driver on our official website:  
<https://www.jadeaudio.com/supports>

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- ★ When connecting to a computer, please ensure the “JadeAudio JA11” is selected as the audio output device.
  - 3. When it is working under the Exclusive USB Audio Access Mode, the volume control may be unavailable on some devices. Please ensure the volume level is appropriate before wearing headphones.
  - 4. The supported sampling rate of the JA11:  
PCM $\leq$ 384kHz/32bit  
DSD $\leq$ DOP 128
  - 5. The JA11 supports PEQ adjustment in the FIIO Control app of Android devices.

## Notes and Precautions

1. If the JA11 is charged through the USB of mobile phones or computers, it will consume their power.
2. Since the JA11 features a high-performance DAC/Amp chip, it is normal that heating would occur during use.
3. Please adjust the volume to a suitable level before wearing headphones so as to protect your hearing.
4. Please do not wear headphones when plugging in or unplugging the headphones in case there may be a sudden impulse noise damaging your hearing.
5. Please do not repair or disassemble the product on your own and please keep it away from water.
6. You might be unable to hear the sound of the surroundings when wearing headphones. For your safety, please avoid using headphones in dangerous situations.

## To Learn More

To learn more about the product, please visit our website:  
<https://www.jadeaudio.com/>

For any product service, please visit our website:  
<https://www.jadeaudio.com/supports>

Welcome to scan the QR code below to visit:



JadeAudio website



JadeAudio facebook

## WEEE Directive & Product Disposal



At the end of its serviceable life, this product should not be handed as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Hereby, Guangzhou FIIO Electronics Technology Co., Ltd declares that this device is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: [www.fiio.com/doc](http://www.fiio.com/doc)



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